

Quality & Environmental Policy

Darrera is a company founded in 1989 and dedicated to the import, export and distribution of meteorological and environmental instruments and data logging and transmission equipment.

The Management of the company considers the continuous improvement in the quality of its products, solutions and services, as well as the protection of the environment, as essential factors for its success. With this conviction, and with the aim of guaranteeing maximum customer satisfaction, Darrera has implemented an Integrated Quality and Environmental Management System in accordance with the UNE-EN ISO 9001:2015 and ISO 14001:2015 standards, respectively.

This quality and environmental policy is based on the commitments acquired by Darrera when designing its strategy, establishing its principles of action and evaluating its environmental performance, being applicable to all activities and processes of the company.

The basic principles on which this policy is founded are:

- Comply with all applicable laws and regulations.
- Maintain an ethical and professional attitude during our projects.
- Select and monitor our suppliers with defined criteria.
- Manufacture our products and offer our services with high quality standards.
- Constantly collect and monitor the opinions of our customers.
- Periodically audit our processes.
- Periodically train our staff in new technologies and methodologies.
- Identify aspects of our activity that may have an impact on the environment and apply sustainable environmental criteria to minimize it.

The main objectives pursued with the application of this policy are:

- Comply with the requirements of our customers and fully satisfy their expectations by providing quality products, solutions and services and developing our activity efficiently and respectfully with the environment.
- Create a favorable climate for the prevention of pollution and protection of the environment within the company, training, motivating and sensitizing staff in relation to quality, the environment and teamwork.
- Use the available resources sustainably in order to mitigate the effects of climate change and protect biodiversity and ecosystems.

The Management is committed to provide the necessary resources so that this policy is known, understood and applied by all company personnel, guaranteeing its compliance at all times. Likewise, the Management is committed to periodically review the Integrated Quality and Environmental Management System to ensure its continued suitability, adequacy and effectiveness.

Esplugues de Llobregat (Barcelona), May 10, 2023

The Management
Darrera, S.A.